
ACCESS SERVICE

2. **GENERAL REGULATIONS** (Continued)

2.3 **Obligations of the Customer** (Continued)

2.3.11 **Jurisdictional Report Requirements** (Cont.)

(C) **Identification and Rating of VoIP – PSTN Traffic** (Cont.)

(C)

(4) Initial PVU Factor

- (a) If the Customer provides the terminating PVUC factor to the Telephone Company by May 25, 2012, the Telephone Company will retroactively adjust the Customer's bills to reflect the PVUC factor as of December 29, 2011. If the Customer does not provide PVUC factor by May 25, 2012, the Telephone Company will set the calculated PVU factor equal to the Telephone Company supplied PVUT.
- (b) If the PVU factor cannot be implemented in the Telephone Company's billing system by December 29, 2011, once the factor can be implemented, the Telephone Company will adjust the Customer's bills retroactively to reflect the calculated PVU factor that includes the PVUC factor provided by the customer to the Telephone Company prior to May 25, 2012.
- (c) The Telephone Company may choose to provide credits based on the calculated PVU factor on a Quarterly basis until such time as billing system modifications can be implemented.

(5) PVU Factor Updates

The Customer may update the PVUC factor quarterly using the method set forth in subsection (3)(c), preceding. Any updated PVUC factor shall be forwarded to the Telephone Company no later than 15 days after the first day of January, April, July and/or October of each year. The revised PVUC factor shall be based on data for the prior three months, ending the last day of December, March, June and September, respectively. The revised calculated PVU factor will serve as the basis for future billing, and will be effective on the bill date of each such month, and shall serve as the basis for subsequent monthly billing until superseded by a new PVU factor. No prorating or back billing will be done based on the updated PVU factor.

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